

Enquiry Upon Results / Remark Policy

This policy sets out the school's procedure for Enquiry Upon Results (EUR), commonly referred to as a remark, after the release of IB Diploma Programme results in July.

A Category 1 EUR will be considered only when the student is a maximum of two marks below the next grade boundary (mark band) in the relevant subject.

An EUR is a formal review to confirm whether marking was applied correctly and is considered an exceptional decision. An EUR should not be considered as an alternative or easy way to score extra marks. It is important to stress that an EUR request can result in the grade increasing, remaining unchanged, or even decreasing. A second EUR cannot be requested.

Only the IB Coordinator can submit an EUR request to the IB. The IB Coordinator will only begin submitting EUR requests in August and until the IB's final EUR request deadline on September 15th. The IB will communicate the outcome of an EUR directly to the IB Coordinator, who will pass on this information to the student.

Should a student want to explore the option of an EUR, they must complete the EUR request form and submit it to the IB Coordinator in August.

An EUR request is subject to a fee of 100€ (according to the 2026 prices as stated by the IBO) which is covered by the student. Payment for EUR requests will take place after the September 15th deadline via a Safeticket payment. Should the remark result in an increase of a grade, the fee will be waived.

Process:

1. The student contacts the IB Coordinator to express interest in an EUR in August. The student must submit the AGT EUR request form acknowledging the possibility of a lower grade and confirming the responsibility of payment.
2. The IB Coordinator will review whether the student qualifies for an EUR and will subsequently submit the EUR to the IB if the student qualifies.
3. When the IB completes the EUR, the result is sent to the IB Coordinator who will inform the student.
4. If a student's grade is changed, the revised grade will be reflected in the candidate results system, and the student will be sent a revised Diploma.
5. Safeticket links for payment will be sent out via E-boks in September.

**The IB Department
Aarhus Gymnasium, Tilst
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